



Ten points from the President ROYAL SELANGOR CLUB. M Jayakumar



**THANK YOU to the 16 million
Malaysian Employees *
1 May 2023**

The RSC and its members, current and past employers, would be joining this universal tribute to the work force – in appreciation of their contribution to progress.

**Ministry of Economy,
Department of Statistics Malaysia
Quarter 4, 2022 Statistics-
15.94 million employed persons*



**Blessed Vesak to all
our Buddhist members
Thursday , 4 May 2023**



We embrace the pillar of the family
WIFE, MOTHER, GRANDMOTHER
Sunday 14 May 2023
Mother 's Day

“I will be the first one to admit that there is still room for improvement in terms of food quality, taste and service delivery” Jaya



1. Townhall -16 March 2023

I understand that this is the first time the GC has engaged with members in a formal townhall meeting. I believe that such engagement with members is very critical for the proper management of any members' club. It gives an opportunity for management to feel the pulse of the members. There is nothing to fear when one is transparent.

2. New Wing at Kiara Sports Annexe



The new wing will certainly reduce the congestion at our Pavilion complex including the toilets and shower area. Members and guests will have a more comfortable space at the new wing with vending machines and wifi coverage.



3. Membership drive below 35 years

The ongoing membership drive via the loyalty programme (one-for-one membership) has not met the initial target. In view of this, we will be reviewing the scheme and at the same time draw up a special scheme to attract youth below 35 years. We will make the announcements at an appropriate time.

4. Food & Beverage

The prices of food have been reviewed and standardised where necessary. Beer and liquor prices have also been reviewed. I will be the first one to admit that there is still room for improvement in terms of food quality, taste and service delivery.



Going forward, we will be introducing the Sunday Bazaar/ Kopitiam in Dataran starting on 7 May 2023. There will be beer promotions, special sale of New Zealand wines and many more attractions to attract members to Dataran on Sundays. Please come with your families and friends to patronise **Dataran food court for breakfast, brunch and lunch.**



5. RSC Go Green

Our go green initiative will be given more push. Plastic bags and cups will be phased out over time.



Electric charging bays will be introduced soon.

6. Facilities upgrade and refurbishment



The male and female toilets in both Kiara and Dataran will be refurbished over the next few months.



The Dataran food court will also undergo refurbishment soon.



A new fire fighting system has been installed in Dataran at no cost to the Club.

7. IAQ -Internal Air Quality

We will be making some investment to ensure that the IAQ in both our clubs is maintained at an acceptable and conducive level.



8. EGM ,16 April 2023 Approved Capex



First time the GC has engaged with members in a townhall meeting.



I would say that we had a very successful session. Many good ideas and suggestions came from members ranging from transformation of F&B outlets, maintenance and refurbishment of facilities, breach of club rules, staff harassment, security and safety. We have taken on board all suggestions and endeavour to implement them wherever feasible.

At the EGM , our members unanimously approved an additional capex budget of RM1.8 million with 10% variation for essential works such as roof repairs, M&E system upgrade, environment, health and safety improvement. The additional budget will also be utilised for upgrading the Ballroom, male, female and staff toilets, gazebo area in Kiara as well as some additional works for the new wing.

9. Five year strategic plan

A committee has been formed to develop a 5- year strategic plan to rebrand or reposition our club. Work is still in progress. A meeting will be held at an appropriate time to discuss, seek views as well endorsement of members.



10. RSC got talent ! Staff Party in Port Dickson



For the first time, we allowed the annual RSC staff party to be held outside the Club within the approved budget. It was held in Port Dickson over the 30 April 2023 weekend.



Please come with your families and friends to patronise the club.



**M Jayakumar
PRESIDENT
Royal Selangor Club**