

Royal Selangor Club



TEMPORARY DAY CARDS FOR MEMBERS

The Club has to override between 50-60 transactions per day due to members forgetting their membership cards.

The Club will implement the following procedures with effect from 1st January 2019 to enforce the **"No Card No Service"** policy.

- 1. If you have forgotten your card, please proceed to the reception at Dataran or Kiara.
- 2. Please provide your name and membership number to the receptionist who after verification will issue a **Temporary Day Card** which is only valid for the day of issue.
- 3. Your permanent Membership Card will be deactivated when the temporary card is activated.
- 4. Upon you returning the Temporary Day Card to the Receptionist, the permanent Membership Card will be reactivated.
- 5. All transactions on the Temporary Day Card will be reflected in your monthly statement.
- 6. An administration charge of RM10.00 + Govt. taxes will be charged to your account for each issue of the Temporary Day Card.
- 7. All Temporary Day Cards not returned will incur a charge of RM10.00 + Govt. taxes per card.

With the introduction of the above procedures, there will no longer be any overriding of transactions at all outlets, including on the issuance of towels.

THE GENERAL COMMITTEE 14/12/2018